



ViQi VIRTUAL PARTNER

MOVE INTELLIGENCE TO THE FIELD, FASTER

YOU CAN RETRIEVE INFORMATION FROM STATE AND FEDERAL DATABASES USING SIMPLE VOICE COMMANDS.

DETAILS

When you're in the field, you need information, fast. Waiting for dispatch, checking your screen - they aren't always options. That's why we created ViQi Virtual Partner. It's ViQi's job to quickly provide the information you need to stay safe and effective. Checking a driver's license? Just ask her. Need to run a plate? She's on it. All while keeping your hands free and your focus on your surroundings.

To use ViQi Virtual Partner, press and hold the assigned ViQi button on your radio or remote speaker microphone (RSM), and make your request using natural language.

Today ViQi can run the three most frequently-asked queries: drivers' licenses, license plates and vehicle identification numbers. In the future, she will do much more, like query other datasets, and provide assistance with additional tasks such as calling a tow truck or animal control.

With ViQi at your side, it's faster and easier to run routine searches. Dispatchers can focus on keeping responders safe. And intelligence is moved to the field, faster than ever.

BENEFITS

- Officers are better informed
- Dispatchers can focus on higher-priority incidents
- Radio traffic is reduced

COMPATIBLE PRODUCTS

APX NEXT™ (Virtual Partner over LTE or LMR)

DEPENDENCIES

ViQi Virtual Partner over LTE: No dependencies.

ViQi Virtual Partner over LMR: Requires ASTRO® 25 infrastructure, software A2019.2 or later, and software installation and configuration services.

SECURITY

ViQi button must be pressed when commands are issued. There is no "wake word" requiring an open mic.

Transmission of queries and results complies with FIPS 140-2 and NIST, and meets PII and CJIS regulatory compliance.

DELIVERY

As standard, ViQi Virtual Partner is purchased as an application service, and is charged per user per month. Please speak with your account executive to learn about payment options.

ViQi Virtual Partner is currently only available in the US, and is not yet available in all states. Please speak with your account executive to learn more.



USE CASES

TRAFFIC STOP

A traffic stop can be a nerve-racking experience. Who's in the vehicle? What's the driver's history? Is there an outstanding warrant?

You could call dispatch - but they may be busy with higher-priority incidents.

You could consult your Mobile Data Terminal, but that takes time, and takes your attention away from the suspect vehicle.

With ViQi, your radio is all you need to get the information you want, when you want it. ViQi can check that license plate, before you even make the stop. She can run that driver's license to find out if the suspect is telling the truth. And she can verify that VIN to make sure the plates match the vehicle.

All while you keep your eyes up, and your focus on the situation.

ABANDONED CAR

You're called to an abandoned vehicle. It's blocking a fire lane and needs to be removed quickly - but is it stolen? Potentially hazardous? Or just badly parked?

A call to ViQi will clarify the situation. She will retrieve all the records associated with the VIN, and tell you exactly what you need to know. You can stay safe, while getting the job done quickly and efficiently.

FUTURE CAPABILITIES

ViQi is built on a secure cloud architecture. That means we can deploy new capabilities quickly and easily - without even updating your radio software.

Imagine being able to say:

"Hey ViQi: Send a tow truck to my location."

Or:

"Hey ViQi: Call Animal Control."

We're working to build a comprehensive set of features to keep first responders safer and more efficient. And all safely, conveniently, securely, activated by your voice.

ADDITIONAL COMMANDS

"CANCEL" You can stop the processing of a search by saying "Cancel" at anytime. ViQi will stop any search or playing of results and be ready for a new search.

"REPEAT" Ask ViQi to repeat her last statement.

NEW SEARCH REQUEST

You can start a new request even though ViQi may not be done with a prior search.

If you request a new search while one is already in progress, ViQi will confirm this before cancelling the prior search.

MISSING INFORMATION

ViQi will prompt you if there is missing information within a request.

For example, if the state is missing from a query, she will prompt you to provide the state.



For more information, please visit
www.motorolasolutions.com/apxnext
www.motorolasolutions.com/viqi



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